TERMS & CONDITIONS

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Company Name: NATURAMIND INTELLIGENCE ONE PRIVATE LIMITED
Registered Address:
H.No. 1-10-122/20, Ashok Nagar Hyderabad,
Ashoknagar (Hyderabad), Musheerabad,
Hyderabad – 500020, Telangana, India.

1. Introduction

Welcome to **Thought42**, a software product developed and owned by Naturamind Intelligence One Private Limited ("Company", "we", "our", "us"). By purchasing, downloading, installing, or using Thought42, you ("User", "Customer") agree to these Terms & Conditions.

2. Nature of the Product

Thought42 is a local-first desktop application that helps users organize and search AI conversations, files, and knowledge directly on their device.
The software does not transmit or store your data on Company servers.

3. Payment & Pricing

Payments are processed securely through third-party gateways such as Stripe, Razorpay, or equivalents.
Prices may change at any time, but pricing changes do not affect previous purchases.

Lifetime Access refers to:

- Access to Thought42 for the lifetime of the product.
- All ongoing bug fixes, performance improvements, and general enhancements.

- Access to new features introduced within the same major product generation.

Major future product lines or stand-alone tools (e.g., a distinct "Thought42 Pro 2.0 Suite" sold as a separate product) may be priced separately.

4. Refund Policy

A 30-day money-back guarantee is offered on all purchases.
After 30 days, refunds will not be issued unless required by applicable law.
Refund requests: support@thought42.ai

5. License & Usage Rights

Upon purchase, the User receives a non-exclusive, non-transferable license to download, install, and use Thought42.

Users may not:

- Redistribute or resell the software

- Reverse engineer, decompile, or tamper with the software

- Circumvent licensing or activation systems

- Use the software in violation of any local or international law

6. Software Delivery

Delivery is completed when the User receives access to the installers.
If the User loses access due to device changes, they may contact support for reactivation.

7. User Responsibilities

Users must:

- Use the software responsibly and legally

- Secure their own API keys (if used)

- Ensure their operating system meets minimum requirements

8. Data & Privacy

All data processed by Thought42 is stored locally on the User's device.
The Company does not collect, transmit, or store your prompts, files, or AI

session data.
Any optional future cloud features will be explicitly opt-in.

9. Third-Party Services

Thought42 may integrate with various third-party AI providers, including but not limited to:

- OpenAI

- Anthropic

- Google (Gemini)

- Perplexity

- Any additional AI providers supported in the future

Users are responsible for complying with the individual terms of each provider. **The Company is not liable for:**

- Outages

- API policy changes

- Account restrictions imposed by third-party providers

10. Updates & Feature Changes

The Company may release updates, improvements, and new features from time to time.
While lifetime access includes updates, certain features may be modified or discontinued if affected by:

- Third-party service changes

- Technical limitations

- Legal or compliance requirements

11. Intellectual Property

All intellectual property rights—including software code, branding, designs, features, and content—remain the exclusive property of Naturamind Intelligence One Private Limited.
Unauthorized copying or redistribution is prohibited.

12. Limitation of Liability

To the fullest extent permitted under applicable law:

- The software is provided "as is".

- The Company is not responsible for loss of data, revenue, productivity, or other indirect damages.

- Total liability shall not exceed the amount paid by the User for the product.

13. Termination

The Company may suspend or terminate a User's license without notice if:

- The User violates these terms

- The User attempts to hack, reverse engineer, resell, or misuse the software

- Fraudulent or chargeback-related activity is detected

After termination, continued use is prohibited.

14. Governing Law

These Terms are governed by the laws of India.
All disputes are subject to the exclusive jurisdiction of the courts of Hyderabad, Telangana.

15. Contact Information

For support, legal inquiries, or refund requests:

Naturamind Intelligence One Private Limited
H.No. 1-10-122/20, Ashok Nagar Hyderabad,
Ashoknagar (Hyderabad), Musheerabad, Hyderabad – 500020, Telangana, India
Email: support@thought42.ai