

Privacy Policy

🕒 Created	@December 5, 2025 12:08 AM
🏷️ Tags	

PRIVACY POLICY

Last Updated: 5 December 2025

Company Name: NATURAMIND INTELLIGENCE ONE PRIVATE LIMITED

Registered Address:

H.No. 1-10-122/20, Ashok Nagar Hyderabad,
Ashoknagar (Hyderabad), Musheerabad,
Hyderabad – 500020, Telangana, India.

1. Introduction

Naturamind Intelligence One Private Limited ("Company", "we", "us", "our") respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we handle information when you visit our website or use our desktop software product, **Thought42**.

Our Core Privacy Principle:

Thought42 is a **Local-First** application. We do not store, view, or sell your conversations, files, or API keys. Your data remains on your device.

2. Information We Collect

We collect only the minimum information necessary to process your purchase, activate your license, and provide support.

A. Information You Provide to Us (Customer Data)

When you purchase Thought42 or contact support, we may collect:

- **Identity Data:** Name or username.
- **Contact Data:** Email address (used for license delivery and critical updates).
- **Transaction Data:** Purchase history and license keys.

- **Note:** We **do not** store your credit card or banking details. All financial transactions are processed securely by third-party payment gateways (e.g., Stripe, Razorpay).

B. Information Stored Locally (User Content)

When you use the Thought42 desktop application, the following data is generated and stored **exclusively on your local device**:

- AI Chat logs and conversation history.
- Uploaded files, documents, or knowledge bases.
- Third-party API keys (e.g., OpenAI, Anthropic keys).

We have no access to this data. It is not uploaded to our servers.

C. Technical Data (License Validation)

To prevent piracy and ensure your license is valid, the application may periodically send a cryptographic hash (a non-identifiable signal) to our licensing server to verify your activation status.

3. How We Use Your Information

We use the limited "Customer Data" we collect solely for the following purposes:

- **Order Fulfillment:** To deliver your download link and license key.
- **Support:** To respond to your email inquiries or refund requests.
- **Product Updates:** To notify you of major updates, security patches, or changes to this policy.
- **Legal Compliance:** To comply with tax laws (e.g., GST invoicing) and legal obligations.

4. Third-Party Data Sharing

We do not sell, trade, or rent your personal identification information to others. However, we use trusted third-party service providers to operate our business:

- **Payment Processors:** We use services like Stripe or Razorpay to handle payments. They process your financial data according to their own Privacy Policies.

- **AI Providers (Your Interaction):** When you use Thought42 to chat with an AI (e.g., OpenAI, Anthropic, Google Gemini), the application sends your prompt directly from your device to that provider's API.
 - This data **does not** pass through our servers.
 - You are subject to the privacy policy of the AI provider you choose to use.

5. Data Security

- **Website & Purchase:** We implement SSL encryption (HTTPS) on our website and strictly limit access to customer databases to authorized personnel only.
- **App Security:** Since your content data is stored locally, its security depends on your device's security. We recommend using strong device passwords and disk encryption (e.g., BitLocker or FileVault).

6. Cookies and Tracking

- **Website:** Our marketing website may use standard cookies to ensure the site functions correctly and to analyze anonymous traffic trends. You can disable cookies in your browser settings.
- **Desktop App:** The Thought42 desktop application **does not** use tracking cookies or advertising pixels.

7. Your Rights

Depending on your jurisdiction, you have the right to:

- **Access:** Request a copy of the Customer Data we hold about you (e.g., your purchase record).
- **Correction:** Ask us to fix incorrect contact details.
- **Deletion:** Request that we delete your email from our marketing or support lists (subject to data retention required by tax laws).

To exercise these rights, contact us at **support@thought42.ai**.

8. International Data Transfers

If you are located outside India, please note that your Customer Data (name, email) may be transferred to and processed in India or where our third-party

service providers (e.g., Stripe) are located. By using our product, you consent to this transfer.

9. Changes to This Policy

We may update this Privacy Policy to reflect changes in our practices or legal requirements. The "Last Updated" date at the top of this page will indicate when the latest revisions were made.

10. Contact Us

If you have questions about this Privacy Policy, please contact us at:

Naturamind Intelligence One Private Limited

H.No. 1-10-122/20, Ashok Nagar Hyderabad,
Ashoknagar (Hyderabad), Musheerabad,
Hyderabad – 500020, Telangana, India.

Email: support@thought42.ai
